



KONICA MINOLTA

## Konica Minolta Swap Warranty

This warranty is valid only for the original end-user of the accompanying KONICA MINOLTA product. The warranty is valid only within the borders of the country where the product was originally purchased, otherwise the printer has to be returned to the supplier in the original country of purchase and a return to base warranty will be resumed.

KONICA MINOLTA warrants that the accompanying KONICA MINOLTA product will be free from defects in materials and workmanship under normal use and service, for a period of 3 (three) years from the date of purchase. There shall be no warranty after the expiration of the warranty period.

This warranty does not cover damage to the product due to improper site preparation, improper or inadequate maintenance, normal wear and tear, usage of non supported print media, use of non-KONICA MINOLTA software or interfaces, unauthorized modification or service, operation outside environmental specifications, duty cycle abuse, or use of non supported consumables.

If local jurisdiction honours warranty periods extending the stated warranty duration, this local law will supersede.

If the product proves to be defective during the warranty period, KONICA MINOLTA, at its option, will:

1. Repair the product with the help of telephone support at no charge,
2. Replace the product with a comparable product
3. Replace the product with a refurbished unit, or
4. Refund the amount paid for the product less a reasonable allowance for usage, upon its return.

Under this product warranty, the customer must notify KONICA MINOLTA or its authorized service partners of the defect before the expiration of the warranty period. To obtain service under this warranty, the customer must first contact KONICA MINOLTA telephone support personnel or its authorized service partners. Telephone support personnel will try to resolve issues professionally and quickly, however the customer must reasonably assist KONICA MINOLTA or its authorized service partners.

If telephone support is unsuccessful, KONICA MINOLTA or its authorized service partners will provide swap warranty onsite without charge.

During the maintenance of the product, KONICA MINOLTA or its authorized service partners may use a new or refurbished printer of equal or improved quality. All defective products and assemblies become the property of KONICA MINOLTA. KONICA MINOLTA, at its option, may request the return of these products.

While KONICA MINOLTA has made every reasonable effort to provide clear and accurate technical information about the application of the product, KONICA MINOLTA assumes no liability for any events arising out of the use or inability to use this technical information. Incidental or consequential damages caused by malfunction, default, or otherwise with respect to the breach of this warranty are not the responsibility of KONICA MINOLTA and are hereby excluded both for property and, to the extent not unconscionable, for personal injury damage, even if the occurrence and extent of such damage were foreseeable and even in the event of the failure of an exclusive remedy.

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.